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What is Peppol?



The European Community launched PEPPOL (Pan European Public Procurement OnLine) in 2008 to improve cross-border connectivity and interoperability between EU member states.

PEPPOL uses a document exchange system, standards, an eDelivery network, and a partner network to encourage bidders to submit electronic documents to EU public tenders.

The OpenPEPPOL non-profit association was created in 2012 to develop the PEPPOL system. It sets technical specifications for documents – purchase orders, invoices, catalogues, expense claims, etc. – based on the Business Interoperability Specifications (BIS), which are a set of shared norms used to standardize e-procurement procedures.

Who does what in the PEPPOL system?

Document issuers **Suppliers** = produce the documents

PEPPOL network technical operators

Certified Access Points = transmit the PEPPOL messages



Digitisation solution suppliers

Access Points = convert the documents into PEPPOL BIS-compliant messages

Document recipients **Public Sector** = uses the documents

Managing document flows in the PEPPOL network

- All documents flow through the PEPPOL Transport Infrastructure. This network, which links two access points, is based on digital signatures applied by providers with an electronic certificate issued by PEPPOL.
- Document issuers do not need to be listed in the central registration system (SML), but PEPPOL document recipients do.
- All documents must be verified by the sender access point before they can be sent to another access point.
 The participant's ID and the document format must be PEPPOL-compliant.
- Documents must be sent to a PEPPOL-certified access point. Each access point is issued a digital certificate valid for two years that can be revoked if service providers breach the network agreement.
- The receiver access point also verifies the consistency of the messages it receives and then sends them on to the recipient.
- The system uses an EDI protocol to digitize the invoices sent via PEPPOL.











PEPPOL is also:

A national invoicing portal access point

In most European countries, companies can now e-invoice public sector entities via PEPPOL.

B2B applications

PEPPOL isn't just for invoices. It is also used for e-procurement and supply chain communications both domestically and across borders.



The keys to a successful PEPPOL project



Verify the PEPPOL IDs and the messages clients are expecting so that invoices go where they are supposed to.



The operator supplies tools for verifying that the intended partner is in the PEPPOL registry and that the expected messages are in the right format.

Take into account the full range of data that can be sent in each type of message (purchase order, despatch advice, invoice, etc.).



The operator provides support based on Europe's EESPA recommendations and the PEPPOL BIS message specifications.

Contact invoice recipients to verify exactly what data they are expecting.



The operator helps identify the data expected by the client's PEPPOL partners.

Check with the operator that all these elements are PEPPOL-compliant.



The operator supplies the tools needed to verify that invoices meet legal requirements. In Europe, the laws the invoice must comply with vary depending upon the country in which it is issued, received, and delivered.

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